PTO/SB/21 (08-00)

Pease type a plus sign (+) inside this box

Approved for use through 10/31/2002. OMB 0651-0031

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Once the Paperwork Reduction Act of 1995, no personate required to respond to a collection of information unless it displays a valid OMB control number.

	<u> </u>	1		
	, .	Application Number	09/827,451	•
TRANSMITTAL	.4	Filing Date	April 6, 2001	_
		First Named Inventor	Robert F. Terry	
o be used for all correspondence after Hilliams		Group Art Unit	2133	_
		Examiner Name	not yet known	
tal Number of Pages, in This Submission	7	Attorney Docket Number	10007.000110	_
	ENCLO	OSURES (check all that apply)		_
Fee Transmittal Form	. —	ment Papers	After Allowance Communication to	

Total Number of Fage.	-	ا	Attorney Docket	Manipel	10007.000110		
ENCLOSURES (check all that apply)							
Fee Transmittal F	orm	Assignment Papers (for an Application)			After Allowance Communication to Group		
Fee Attached		Corrected Drawings w/ changes in RED Ink (Figs. 8, 10, and 22)			Appeal Communication to Board of Appeals and Interferences		
Amendment / Response		Licensing-related Papers			Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)		
After Final		Petition		İ	Proprietary Information		
Affidavits/declaration(s)		Petition to Convert to a Provisional Application			Status Letter		
Extension of Time Request		Change of Correspondence Address		Address	Other Enclosure(s) (please identify below):		
Express Abandonment Request		Terminal Disclaimer			Letter to the Official Draftsperson;		
		Request for Refund			Return receipt postcard		
Information Disclosure Statement		CD, Number of CD(s)		_	RECEIVED		
Certified Copy of Priority Document(s)		Remar	ks	JAN 1 8 2002			
Response to Missing Parts/				_			
Incomplete Application				Technology Center 2100			
Response to Missing Parts under 37 CFR					0, 2100		
1.52 or 1.53							
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT							
Firm Arnold M. deGuzman, Reg. No. 39,955							
or Individual name	DeGuzman Okamoto & Benedicto, LLP						
Signature MM de London							
Date November 2, 2001							

CERTIFICATE OF MAILING						
I hereby certify that this co	orrespondence is being deposited with the United States Pos	tal Service a	s first class mail in an envelope			
addressed to: Assistant (Commissioner for Patents, Washington, D.C. 20231 on this da	ate: Nov	ember 2, 2001			
Typed or printed name	Arnold M. deGuzman					
Signature	m Miles	Date	Nov. 2, 2001			

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be send to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JAN 1 1 2002 G

In Re Application Of:

Robert F. Terry

Serial No: 09/827,451

Filed: April 6, 2001

Title: System and Method For Real

Time Monitoring and Control of a Computer Machine Environment and Configuration Profile Examiner: not yet known

Art Unit: 2133

Atty. Docket No.: 10007.000110

RECEIVED

JAN 1 8 2002

Commissioner for Patents Washington, D.C. 20231

Technology Center 2100

LETTER TO THE OFFICIAL DRAFTSPERSON (Request To Make Proposed Drawing Changes)

Sir:

Subject to the approval of the Primary Examiner in the above-entitled patent application, please substitute the enclosed three (3) sheets of drawings, containing amended Figures 8, 10, and 22, for the three (3) sheets of informal drawings containing Figures 8, 10, and 22 as originally filed or as amended.

Approval is requested to amend Figures 8, 10, and 22 as shown in RED ink on the attached drawing copy and as indicated below:

In Figure 8, on the left end of block 840, add the text --No--.

In Figure 10, block 1055, replace the text "Reversal Function in Initiated and Receives "Parameters" of the Type

File Back to its Original State and Kills Window Handle in Memory (see Figure 6)" with the text --Reversal Function is Initiated and Receives "Parameters" of the Type of Change and Reverses the Registry, O/S File or Start-Up File Back to its Original State and Kills Window Handle in Memory (see Figure 6)--.

In Figure 22, replace the text "Gaurded State of the Complete PC" with the text --Guarded State of the Complete PC--.

REMARKS

Applicant respectfully submits that the requested drawing amendment is consistent with the corresponding material in the specification and does not add any new matter to the application.

Should the Examiner have any questions concerning this request, the Examiner is invited to call the undersigned attorney at the number shown below.



Favorable action is respectfully solicited.

Respectfully submitted,

RECEIVED JAN 1 8 2002

ROBERT F. TERRY

Technology Center 2100

By: MM Mder

Arnold M de Guzman

Attorney For Applicant(s)

Reg. No. 39,955

DEGUZMAN OKAMOTO & BENEDICTO LLP

P.O. Box 51900

Palo Alto, California 94303

(650) 691-2030

(650) 691-2032 (FAX)

Enclosure(s)

CERTIFICATE OF MAILING					
I hereby certify that this correspondence, including the enclosures identified herein, is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on the date shown below. If the Express Mail Mailing Number is filled in below, then this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service pursuant to 37 CFR 1.10.					
Signature: MM le M					
Typed or Printed Name:	Arnold M. d	le Guzman	Dated:	Nov. 2, 200/	
Express Mail Mail (optional):	ling Number			•	